Hussien Awad Shobat

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PROFILE

- An **Information Technology Engineer** with bachelor degree in electronics and communications engineering.

- Master in Web Technologies.

- **More 3 year** of experience.

WORK EXPEREIENCE

Yarmouk Private University, Damascus, Syria

Full Time   Aug-2021 – Present

Information Technology Engineer

- **Building and Managing Main Servers: ADC,WSUS 2016.**
- Installing and **configuring Network Security Firewall (SOPHOS).**
- Networks Administration, Security, and server's backup.
- Providing **Technical Support** to end users including: Windows 10/11, Microsoft Office applications, emails, antivirus software, printers and hardware problems…
- Providing computer orientation to new users by recommends IT Strategies, policies...

IT Support Engineer

- **Rcreated the local network** and provide solutions for network infrastructure development.
- Installing and Configuring **CISCO devices** on network.
- **Managing the internal telephone exchange** in the hote.
- Providing **Technical Support** to end users including: Windows 7/10, Microsoft Office applications, emails, antivirus software, printers and hardware problems…
- Installing & configuration **DVR & CCTV/IP cameras** (hardware, software).

Network Engineer

- Created Simulation of the existing network and provide solutions for network infrastructure development.
- **Managing LAN & WLAN** and network infrastructure for university.
- Installing and Configuring Network Security **Firewalls & DHCP** service (**MikroTik**).
- Providing technical and **Troubleshooting** assistance related to network equipment's and other tech tools.
- Network & system documentation.
- Providing **Technical Support** to end users including: Windows 7/10, Microsoft Office applications, emails, antivirus software, printers and hardware problems…
- Installing & configuration **DVR & CCTV/IP cameras** (hardware, software).
- IT documentation and daily reports.

Electron engineer, Al-Hamwi and Al-Baalbaki Electronics and Computer Trading Company, Damascus Syria
Full Time   Sep 2020 – Jul 2021
• Implementation and design of electronic circuits and computer maintenance
• Explore faults and find appropriate solutions
•Supervising the design, implementation and modification of power supply circuits Performed data analysis

PERSONAL INFORMATIONS

- **Marital status**: single.
- **Nationality**: Arabic Syrian.
- **Date of birth**: 1, sep, 1996.

KEY HARD SKILLS

- Managing system windows srever 2008, 2012, 2016, 2019.
- Configuration Netowrk security firewalls.
- Microsoft Office 365.
- Technical support experience, systems administartion and network.
- Assist with onboarding of new users, Setting up accounts for new user.

EDUCATION

- Bachelor's in **Electronics and Communications Engineering**/ **Damascus University** /Syria /2015 – 2021.

- Master in Web Technologies at the Syrian Virtual University (finished for subjects waiting for the defense of my thesis online) 2022-2024

TRAINING COURSES

- **SophosXG Firewall** Selfstudy at 2023.

- **Fortinet's Network Security Expert (NSE)** Selfstudy at 2022.

- **Cisco Wireless LAN Support Specialist** Online at 2020.

- **Installing & configuration DVR & CCTV/IP cameras** Online at 2020.

- **MCSA Windows Server 2016** in ExecuTrain, 2019.

- **CCNA Routing & Switching** in ExecuTrain, 2018.

LANGUAGES

- **Arabic**: Mother language.

- **English**: Good.

KEY SOFT SKILLS

- The Ability to Work Under Pressure.

- Communications, analytical and interpersonal skills.

- Ability to Work in Harmony with Co_Workers.

- Interactive and fast enough to learn new technologies.

- Research for new ways to apply technology and Combines different ideas to create something new.

- Shares knowledge, responsibilities, and expertise with others easily and frequently.