

Shorouq Hajjaj



Lecturer and Pharmacist

📍 Damascus, Syria

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📅 8 Apr 1992

🌐 Nationality Palestinian

SUMMARY

A highly motivated and results-oriented Pharmacy professional with extensive experience in academia and the pharmaceutical industry. Proven ability to excel in diverse roles including Lecturer, Practical Section Supervisor, Pharmacist, Team Leader, and Supervisor.

WORK EXPERIENCE

Lecturer and Practical Section Supervisor

2018 -2024

Faculty of Pharmacy, Damascus University, Syria

- Supervised and coordinated laboratory sessions for college-level pharmacy courses
- Provided guidance and support to students, improving their understanding and performance through practical work, interactive sessions, and experiment evaluation (experience certificates available)
- Developed and delivered engaging lectures, practical sessions, and lab experiments for courses in: Pharmaceutics 1 & 2, Pharmaceutics industry 1 & 2, and Pharmaceutical Technology
- Collaborated with the department chair to establish curriculum plans and ensure a smooth learning experience for students
- Created and evaluated exams, assessing student knowledge and progress

Lecturer and Practical Section Supervisor

2022 -2024

Faculty of Pharmacy, Yarmook University, Syria

- Supervised and coordinated laboratory sessions for college-level pharmacy courses while independently managing the instruction of multiple pharmacy subjects per semester
- Provided guidance and support to students, improving their understanding and performance through practical work, interactive sessions, and experiment evaluation (experience certificates available)
- Developed and delivered engaging lectures, practical sessions, and lab experiments for courses in: Pharmaceutics 1 & 2, Pharmaceutics industry 1 & 2, and Pharmaceutical Technology
- Evaluated student performance through ongoing assessments and exam grading, ensuring a smooth learning experience and comprehensive evaluation of student knowledge and progress

Pharmacist

2016 - 2020

Al-Salam Pharmacy, Damascus, Syria

- Dispensing medications to patients, following the instructions of a doctor.
- Providing advice to patients on the use of medications, side effects, and interactions with other medications.
- Compounding medications according to a doctor's prescription.
- Maintaining inventory of medications and other pharmacy supplies.
- Ordering new medications and supplies from suppliers.
- Billing patients and insurance companies for medications and services.
- Managing the pharmacy's finances and staff.

Supervisor

2019

Beroea Pharma Company

- Train, motivate, and lead a team of production workers to ensure efficient and safe operations
- Follow all safety protocols, train employees on safety procedures, and maintain a safe working environment

Team Leader

2016 - 2019

Ibn-Al Haytham Company

- Oversaw operations and provided guidance to staff: Managed daily operations, set goals, trained staff, evaluated performance, addressed challenges, and fostered a positive work environment
- Stayed up-to-date on industry trends and regulations: Continuously researched advancements, monitored regulatory changes, attended industry events, shared insights, and ensured compliance
- Contributed to the overall success of the company: Exceeded sales targets, built strong relationships with key decision-makers, contributed to marketing strategies, represented the company professionally, and shared ideas for improvement

EDUCATION AND TRAINING

2022 - present

English Language program Online

University of the People, USA

2022

Master's degree in Pharmaceutical Industry and Pharmaceutical Technology

Damascus University, Syria

2015

Bachelor's degree in Pharmacy

Damascus University, Damascus

Articles and Papers:

- 2022 Preparation of beads from sodium ceftriaxone using calcium sulfate as a carrier and their evaluation in glass to prevent infections in open fractures.
- 2022 Effect of adding hydrophilic polymers and doubling the loading of sodium ceftriaxone in calcium sulfate beads CaSO₄ on the release rate and physicochemical properties of the beads.

Conferences:

2018 Attendance at Medical Conferences in Damascus, Syria

PERSONAL SKILLS

Languages

Arabic: Native

English: Very Good

German: Good

Communication skills

- Excellent written, verbal, and nonverbal communication skills
- Empathic listener, and persuasive speaker with good body language
- Ability to speak in public and via electronic media
- Ability to communicate complex information

- Excellent presentation and negotiation skills

Job-related skills

- Organized, goal-oriented, with ability to lead others
- Ability to work independently in a fast-paced environment and or as a team member
- Ability to prioritize, operate proactively, and coordinate several tasks simultaneously
- Works efficiently under pressure

Computer skills

- Excellent command of Windows and MS Office Excel, PowerPoint, and Word (ICDL Certified)

Courses:

- 2023 Training of Trainers (TOT), Edraak
- 2018 Presentation Skills, Selling Skills, Ibn-Al Haytham Company, Syria
- 2018 Managerial Leadership training, Ibn-Al Haytham Company, Syria
- 2013 Diploma in Neuro Linguistic Programming (NLP), British Elaf Training.